



# Parallels Desktop for Mac

## Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Parallels International GmbH  
Vordergasse 59  
8200 Schaffhausen  
Switzerland  
Tel: + 41 52 672 20 30  
[www.parallels.com](http://www.parallels.com)

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# Report

**Report Date:** April 8, 2022

**Product Name:** Parallels Desktop for Mac

**Product Description:** Parallels Desktop for Mac is a software application that enables users to run Windows OS and associated applications on a Mac device without rebooting.

**Contact Information:** <https://www.parallels.com/about/contact/>

**Evaluation Methods Used:** testing was performed by a person using VoiceOver, Zoom, Siri, Voice Control tools (in macOS), and Windows Narrator (in Windows OS). A tester emulated limited hearing, vision, reach, strength, lack of perception of color, and speech.

This report covers the most popular product use case: when a user interacts with a Windows virtual machine already set up on a system. The system is considered configured by an administrator, who installs Parallels Desktop, Windows, and then fine-tunes the necessary settings before handing it over to the user.

There are known issues with accessibility technologies in specific cases, like setup, configuration, and multiple virtual machine management. They are noted below and in summary.

## Applicable Standards/Guidelines

This report covers the degree of conformance with the following accessibility standards/guidelines:

| Standard/Guideline   | Included In Report                                |
|--|---|
| Web Content Accessibility Guidelines 2.0   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018 | (Yes)   |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

**Table 1: Success Criteria, Level A**

Notes:

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Partial Support   | <p>The majority of graphical buttons have alternative text. In rare cases, the graphical buttons (e.g., the buttons to Start or Shut Down the virtual machine) do not have alternative text but may be accessed from the right click menu.</p> <p>Support docs are presented in PDF and HTML formats and guides contain images for what is described.</p> |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b><br/>                     (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not applicable    | There are no audio-only or video-only recordings in the application.  |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                                      | Not applicable    | There is no pre-recorded media to provide captions in the application.  |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>             | Not applicable    | There are no audio-only or video-only recordings in the application.  |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                          | Partial Support   | <p>The majority of graphical buttons have alternative text. In rare cases, the graphical buttons (e.g., the buttons such as Start or Shut down) do not have alternative text but may be accessed from the right-click menu.</p> <p>Support Documentation meets this requirement.</p> |
| <p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                             | Partial Support   | <p>While some user interface elements do not meet meaningful sequence requirements, (e.g., settings panel) the menu panel meets sequence requirements. It is not critical for using Windows OS in Parallels Desktop.</p> <p>Support Documentation meets this requirement.</p>        |
| <p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                         | Supports          | <p>Instructions and content do not rely solely on sensory characteristics of components.</p> <p>The same applies to Support Docs.</p>  |
| <p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                                    | Supports          | <p>Color is not used as the sole means of conveying information. Appropriate text labels and formatting are also provided.</p>   |
| <p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not applicable    | <p>No video or audio recordings launch automatically when a window opens.</p>  |
| <p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p>   | Partial Support   | <p>While some user control elements are not fully keyboard operable, such as Control center menu, it is</p>  |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>  |                   | <p>not critical for using Windows OS in Parallels Desktop.</p> <p>Software Docs content is fully keyboard operable.</p>  |
| <p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>  | Supports          | No keyboard traps were noted. System shortcuts will be sent to Windows OS when it is in focus.   |
| <p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports          | <p>The application does not require a timed response for its own objects.</p> <p>Users must only reboot the VM after installing Parallels Toolbox, but the user may adjust the time of reboot manually.</p> <p>Support Docs fully meet this requirement.</p> |
| <p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Not applicable    | The application does not contain automatic scrolling. Content is updated periodically by software, which is considered non-interference.   |
| <p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>  | Not applicable    | No flashing or blinking elements. This is true for Support Docs as well.   |
| <p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | People with disabilities can reach the main content of a Web page quickly and easily.  |
| <p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to:</p>  | Supports          | Throughout the application, Windows contains descriptive titles.   |



| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   |                   |   |
| <b><a href="#">2.4.3 Focus Order</a></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>               | Supports          | Support Docs that are presented in web format can be navigated sequentially.  |
| <b><a href="#">2.4.4 Link Purpose (In Context)</a></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports          | The purpose of each link can be determined from the link text together with context.<br><br>This is true for Support Docs as well.  |
| <b><a href="#">3.1.1 Language of Page</a></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>          | Supports          | The default human language can be determined.<br><br>This is true for Support Docs as well.   |
| <b><a href="#">3.2.1 On Focus</a></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                  | Supports          | Gaining focus on components does not initiate a change of context.<br>This is true for Support docs as well.  |
| <b><a href="#">3.2.2 On Input</a></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                  | Supports          | In most cases, changing the setting of user interface components does not automatically cause a change of context. In the case of switching to full screen mode, the toolbar menu becomes hidden. |
| <b><a href="#">3.3.1 Error Identification</a></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>      | Supports          | In all cases, users are informed that an error has occurred and can determine what is wrong.  |
| <b><a href="#">3.3.2 Labels or Instructions</a></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> </ul>                                    | Supports          | Labels are provided for input fields.   |

| Criteria   | Conformance Level | Remarks and Explanations                                   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>   |                   |  |
| <p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Software)</li> <li>602.3 (Support Docs)</li> </ul>           | Supports          | Assistive technologies can parse the content.              |
| <p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Software)</li> <li>602.3 (Support Docs)</li> </ul> | Supports          | Name, Role, and Values can be programmatically determined. |

**Table 2: Success Criteria, Level AA**

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Software)</li> <li>602.3 (Support Docs)</li> </ul>                 | Not applicable    | No audio or video content.   |
| <p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Software)</li> <li>602.3 (Support Docs)</li> </ul> | Not applicable    | No live presentations hosted.  |
| <p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Software)</li> <li>602.3 (Support Docs)</li> </ul>              | Supports          | All areas of the application rely on the underlying macOS operating system and meet the required contrast ratio.<br><br>This is true for Support Docs as well. |
| <p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p>  | Supports          | Text can be resized without loss of content or functionality.  |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>  |                   | This is true for Support Docs as well.   |
| <p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>  | Supports          | <p>No images of text are used.</p> <p>Support Docs contain images that are described.</p>  |
| <p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>         | Supports          | All Support Documents enable users to discover content in a manner that best meets their needs.  |
| <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports          | The application provides descriptive headings and labels, which explain a topic or purpose.  |
| <p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports          | <p>Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p> <p>The same is true for Support Docs.</p> |
| <p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports          | <p>The default human language can be programmatically determined.</p> <p>This is true for Support Docs as well.</p>  |
| <p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | All Support Docs pages are numbered, have footers and headers, and fully meet the consistent navigation criteria.  |
| <p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p>  | Supports          | All Support Doc elements have consistent identification, and fully   |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>                                     |                   | meet the criteria.  |
| <a href="#">3.3.3 Error Suggestion</a> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                                  | Supports          | If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user.  |
| <a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a><br>(Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not applicable    | The application does not initiate any financial transactions and only contains links that can be used to buy a Windows license. The links open in the default macOS browser. In the case of procuring the application from the AppStore, it can initiate the AppStore buying procedure as well. |

### Table 3: Success Criteria, Level AAA

Notes: Parallels Desktop for Mac was not tested to WCAG 2.0 AAA level as web components were omitted from this assessment.

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|----------|-------------------|--------------------------|
|----------|-------------------|--------------------------|

| Criteria                          | Conformance Level | Remarks and Explanations  |
|-----------------------------------|-------------------|---|
| 302.1 Without Vision              | Supports          | The application has been successfully tested with VoiceOver and Windows Narrator accessibility tools, and testing showed that people without vision can use most application functions. However, some elements are not voiced by VoiceOver (e.g., Control Center elements), but these elements are not critical for using Windows OS in Parallels Desktop.          |
| 302.2 With Limited Vision         | Partial Support   | The application has been successfully tested with VoiceOver and Windows Narrator accessibility tools, and testing showed that people without vision can use most application functions. However, some elements are not voiced by VoiceOver (e.g., Control menu navigation elements), but these elements are not critical for using Windows OS in Parallels Desktop. |
| 302.3 Without Perception of Color | Supports          | Color is not used as the sole means of conveying information.   |
| 302.4 Without Hearing             | Supports          | The application does not require user hearing.  |
| 302.5 With Limited Hearing        | Supports          | The application does not require user hearing.  |
| 302.6 Without Speech              | Supports          | The application does not require user speech.   |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| 302.7 With Limited Manipulation                                | Partial Support   | While some user interface elements are not fully keyboard operable (e.g., Control center elements), it is not critical for using Windows OS in Parallels Desktop. |
| 302.8 With Limited Reach and Strength                          | Partial Support   | While some user interface elements are not fully keyboard operable (e.g., Control center elements), it is not critical for using Windows OS in Parallels Desktop. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports          | The application provides a window to access Windows OS.   |

## Chapter 4: [Hardware](#)

Notes: Parallels Desktop for Mac is not hardware and therefore this section is not applicable to the product.

## Chapter 5: [Software](#)

| Criteria  | Conformance Level                    | Remarks and Explanations  |
|---|--------------------------------------|---|
| <b>501.1 Scope – Incorporation of WCAG 2.0 AA</b>                     | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section.  |
| <b><a href="#">502 Interoperability with Assistive Technology</a></b> | Heading cell – no response required  | Heading cell – no response required.  |
| 502.2.1 User Control of Accessibility Features                        | Supports                             | The user or IT Administrator can enable Windows OS Accessibility tools.                                 |
| 502.2.2 No Disruption of Accessibility Features                       | Supports                             | The application switches from VoiceOver to Windows Accessibility tools (e.g., Narrator) and back again. |

| Criteria                                    | Conformance Level                   | Remarks and Explanations   |
|---|-------------------------------------|--|
| <b>502.3 Accessibility Services</b>         | Heading cell – no response required | Heading cell – no response required.   |
| 502.3.1 Object Information                  | Partial Support                     | While the application does not provide username, role, state, or value information to assistive technologies (e.g., Configuration pane elements and Control Center elements), these elements are not critical for using Windows OS in Parallels Desktop. |
| s502.3.2 Modification of Object Information | Supports                            | The application can be operated by assistive technology using Windows Narrator (in Windows OS) and VoiceOver, Voice Control, Zoom, Siri, and NVDA screen reader.   |
| 502.3.3 Row, Column, and Headers            | Not Supported                       | While the application does not provide meaning of the table Headers, Columns, and Rows to assistive technologies, it is not critical for using Windows OS in Parallels Desktop.  |
| 502.3.4 Values                              | Supports                            | The application provides valuable user information to assistive technologies.  |

| Criteria                              | Conformance Level                   | Remarks and Explanations  |
|---------------------------------------|-------------------------------------|---|
| 502.3.5 Modification of Values        | Supports                            | The application provides valuable user information to assistive technologies.   |
| 502.3.6 Label Relationships           | Supports                            | Any label can be programmatically determined.   |
| 502.3.7 Hierarchical Relationships    | Supports                            | Parent-child relationships can be determined programmatically.  |
| 502.3.8 Text                          | Supports                            | Assistive technology can operate the user interface to read text.   |
| 502.3.9 Modification of Text          | Supports                            | Assistive technology can operate the user interface to read text.   |
| 502.3.10 List of Actions              | Supports                            | The list of all actions that can be executed on an object is programmatically determined.   |
| 502.3.11 Actions on Objects           | Supports                            | Assistive technology can programmatically execute available actions on objects.   |
| 502.3.12 Focus Cursor                 | Supports                            | Edit fields are compatible with assistive technology.   |
| 502.3.13 Modification of Focus Cursor | Supports                            | Edit fields are compatible with assistive technology.   |
| 502.3.14 Event Notification           | Supports                            | Notification of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary, are available to assistive technology. |
| 502.4 Platform Accessibility Features | Not applicable                      | The application is not an operating system.   |
| <b><u>503 Applications</u></b>        | Heading cell – no response required | Heading cell – no response required.  |



| Criteria  | Conformance Level                    | Remarks and Explanations   |
|---|--------------------------------------|--|
| 503.2 User Preferences  | Supports                             | All areas of the application rely on the underlying macOS operating system.                            |
| 503.3 Alternative User Interfaces   | Not applicable                       | The application does not provide an alternative user interface that functions as assistive technology. |
| <b>503.4 User Controls for Captions and Audio Description</b>                       | Heading cell – no response required  | Heading cell – no response required.   |
| 503.4.1 Caption Controls  | Not applicable                       | Multimedia is not used.  |
| 503.4.2 Audio Description Controls  | Not applicable                       | Multimedia is not used.  |
| <b><u>504 Authoring Tools</u></b>   | Heading cell – no response required  | Heading cell – no response required.   |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section.   |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion |                                      |  |
| 504.2.2 PDF Export  | Not applicable                       | The application is not an Authoring Tool.  |
| 504.3 Prompts   | Not applicable                       | The application is not an Authoring Tool.  |
| 504.4 Templates   | Not applicable                       | The application is not an Authoring Tool.  |

## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria                                       | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| <b>601.1 Scope</b>                             | Heading cell – no response required | Heading cell – no response required.  |
| <b><u>602 Support Documentation</u></b>        | Heading cell – no response required | Heading cell – no response required.  |
| 602.2 Accessibility and Compatibility Features | Supports                            | The documentation is in electronic format and can be converted to other formats. Documentation is available in PDF and HTML |

## Legal Disclaimer

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| Criteria   | Conformance Level                    | Remarks and Explanations  |
|--|--------------------------------------|---|
|  |                                      | formats.  |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section.  |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable                       | The documentation is in electronic format and can be converted to other formats.            |
| <a href="#">603 Support Services</a>                             | Heading cell – no response required  | Heading cell – no response required.  |
| 603.2 Information on Accessibility and Compatibility Features    | Does not support                     | The application does not provide documentation on accessibility and compatibility features. |
| 603.3 Accommodation of Communication Needs                       | Supports                             | Support is available via chat, phone, and email.  |

## Legal Disclaimer

### Summary

Parallels Desktop for Mac provides necessary functionality to assist people with disabilities. The application can be comfortably operable by assistive technologies in a most typical scenario: the user interacts with a Windows virtual machine already set up on a system. The system in this case is considered configured by an administrator, who installs Parallels Desktop, Windows, and then fine-tunes necessary settings, before handing it over to the user.

There are some limitations with accessibility technologies in specific cases, like setup, configuration, and multiple virtual machine management. They are related to the following application functions and not critical for using Windows OS in Parallels Desktop:

- If there is no text description for the “start” icon in the interface for managing multiple virtual machines, the user should click on the start icon to start the selected virtual machine.
- If there is no text description to open the virtual machine configuration from a virtual machine window, the description and ability to open the configuration is available in the Mac menu.
- If a keyboard trap is found in the form for sending technical reports, this functionality is not required to use the product.
- VoiceOver does not work for headers and rows of tables used in advanced configuration.
- VoiceOver does not work for virtual machine setup and configuration.

*This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of Parallels Desktop for Mac as of April 8, 2022, and is only valid for the version and date it was tested. This document is for informational purposes only and does not replace independent legal advice. Parallels is a trademark of Parallels International GmbH.*